

Getting Started E-LOSTBAG Premium / standard

You have received your E-LOSTBAG Premium.

Package Contents (1 E-LOSTBAG Premium, 1 Support 3M, 1 Sticker Certification)



Meeting on

<https://www.e-lostbag.com/us/>

1 Are you already a customer?

Sign in to your account and add your E-LOSTBAG Premium, using its unique ID number PRE-000000000 on the front of your E-LOSTBAG Premium.

2 you are not yet a customer?

Create an account and activate your E-LOSTBAG Premium, using its unique ID number PRE-000000000 on the front of your E-LOSTBAG Premium.

Stick your E-LOSTBAG Premium inside your luggage using the supplied accessory and affixed the certification sticker on the outside of it.

To start your E-LOSTBAG Premium.

Press and hold the On / Off button on your E-LOSTBAG Premium for about 3 seconds, a beep indicates that your E-LOSTBAG Premium is connected and ready.

To stop your E-LOSTBAG Premium, press and hold the On / Off button for 3 seconds, a beep indicates that your E-LOSTBAG Premium is disconnected.

, Download the app that corresponds to your smartphone.



Home

SFR 15:31 54%

E-LOSTBAG
Localisez vos bagages dans le monde entier

E-mail*

Password*

Keep my credentials

Log in

New customer ?

SCANNEZ POUR IDENTIFIER UN E-LOSTBAG
NFC

Connection Fields

Registered customer: allows access to your account

New customer: go to registration form

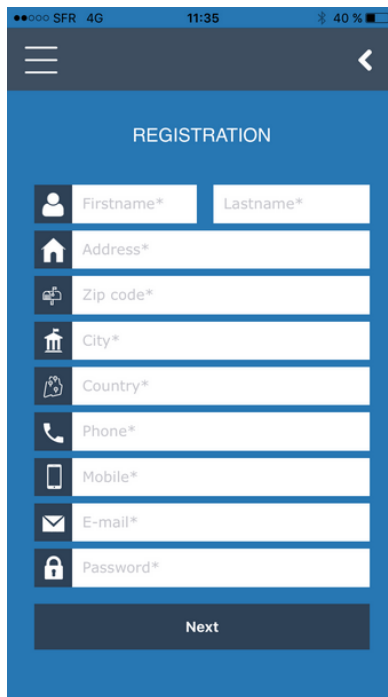
Forgot your password*

Identification:

Form to activate your E-LOSTBAG

All fields marked with an * are mandatory

New customer



REGISTRATION

Firstname* Lastname*

Address*

Zip code*

City*

Country*

Phone*

Mobile*

E-mail*

Password*

Next

Fill the identification numbers of your E-LOSTBAG Standard / E-LOSTBAG Premium registered

Account creation needs at least 1 E-LOSTBAG
Luggage descriptions are mandatory

Then finish by pressing the validation button.



Au moins un E-LOSTBAG est nécessaire pour s'inscrire

E-lostbag N*1*	Description
AAA-000000000	
E-lostbag N*2	Description
AAA-000000000	
E-lostbag N*3	Description
AAA-000000000	
E-lostbag N*4	Description
AAA-000000000	
E-lostbag N*5	Description
AAA-000000000	

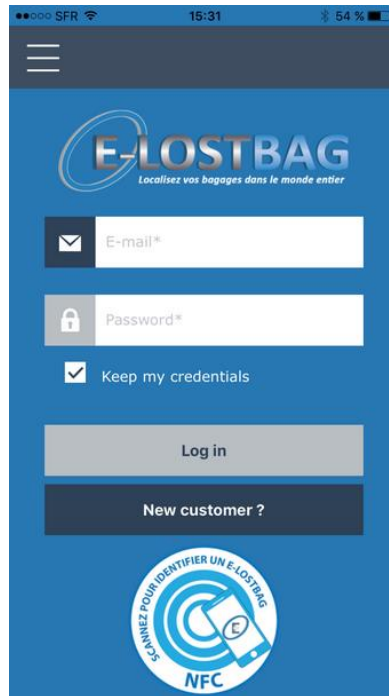
Valider

Enabling E-LOSTBAG Premium with an Apple product: iPhone, iPad .. (see procedure at the end of the document)

Registered Customer

Connection screen:

Login using your credentials



* If you have forgotten or lost your password, the recovery of it can only be done
On the website at

FR : <https://www.E-LOSTBAG.com/fr/mdpperdu.php>

US : <https://www.E-LOSTBAG.com/us/mdpperdu.php>

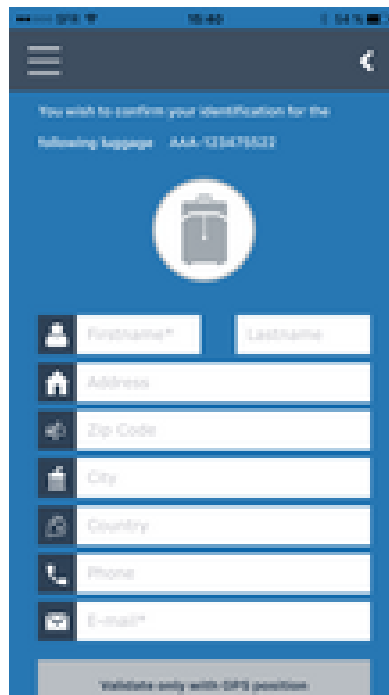
Screen Identification:

Button for scanning and identifying an E-LOSTBAG using technology with or without NFC *

With NFC technology **:

Approaching your smartphone from the E-LOSTBAG, a beep is emitted and the form below appears

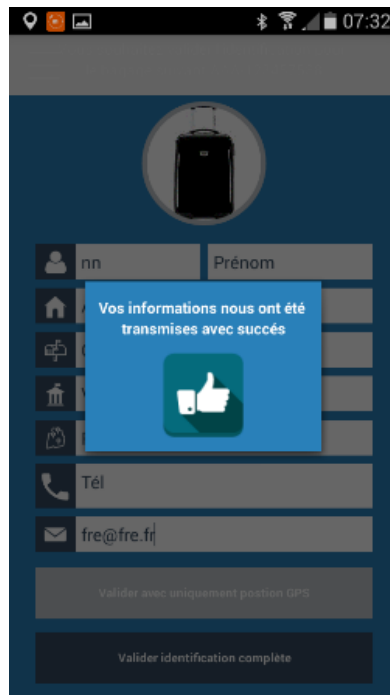
Fill in mandatory fields * and validate



The screenshot shows a mobile application interface with a blue header and a white form. The header contains a menu icon on the left and a back arrow on the right. Below the header, the text reads: "You wish to confirm your identification for the following baggage: AAA-123478901". A circular icon of a bag is centered below the text. The form consists of several input fields, each with a small icon to its left: "Firstname*" (with a person icon), "Lastname" (with a person icon), "Address" (with a house icon), "Zip-Code" (with a location pin icon), "City" (with a trash can icon), "Country" (with a globe icon), "Phone" (with a telephone icon), and "E-mail*" (with an envelope icon). At the bottom of the form, there is a grey button with the text "Validate only with GPS position".

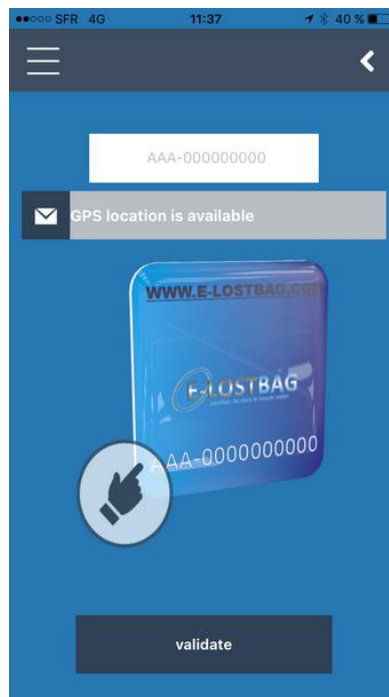
Successful Validation screen:

Your identification has succeeded

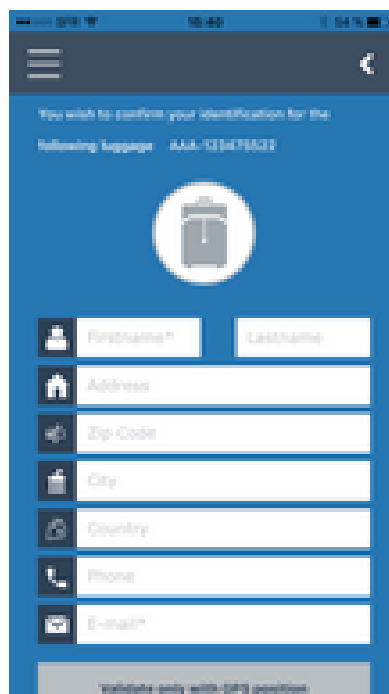


Screen without NFC technology **::

Manually enter the number of the E-LOSTBAG present on the tag in the field provided and confirm.

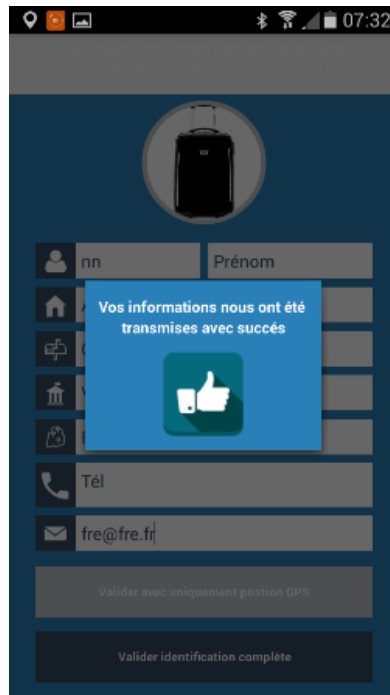


Fill in mandatory fields * and validate



Successful Validation screen:

Your identification has succeeded

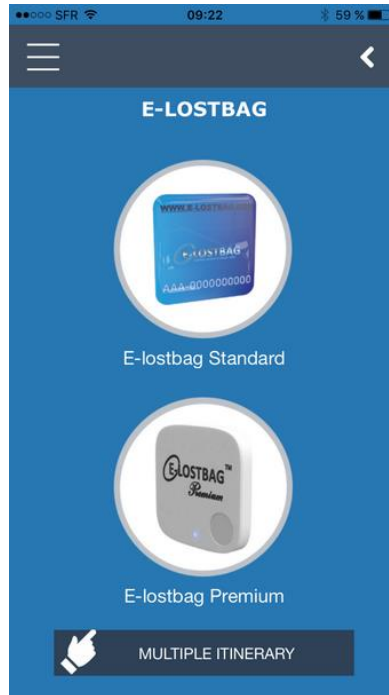


** Refer to your smartphone manual for compatibility and how to enable it.
For a complete identification, we advise to activate the geolocation on your smartphone
It is not necessary to be a customer to identify a luggage equipped with our technology using the application

Access screen:

E-LOSTBAG Standard / Premium:

Choose the E-LOSTBAG model in your possession to access the list



Multi-track screen:

Allows you to select multiple E-LOSTBAG for their assigned a common route.

For details on the route function, refer to the route chapter



List screen: E-LOSTBAG Standard

Your information and lists of your standard E-LOSTBAG

The description includes:

The identification number of your standard E-LOSTBAG

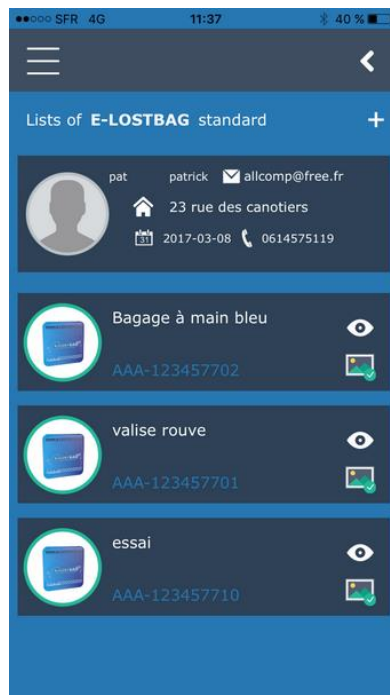
The description of your luggage

If there is a photo associated with it (green checkmark photo / red checkmark without photo)

If a route is assigned

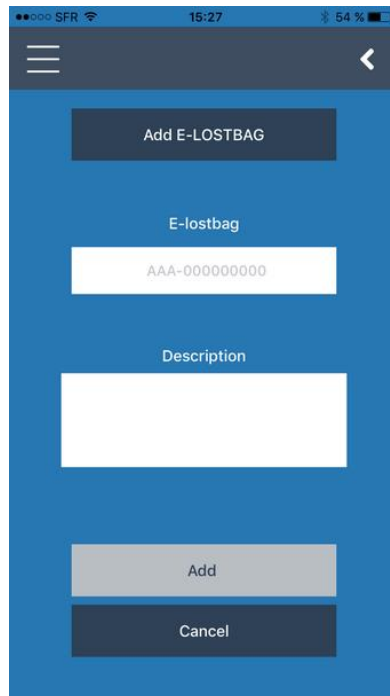
Add an E-LOSTBAG Standard by clicking +

Select the standard E-LOSTBAG to access its details



Add screen: E-LOSTBAG Standard

To add standard E-LOSTBAG click on the top right
Gives you access to the add form



The screenshot shows a mobile application interface for adding an E-LOSTBAG. The screen has a blue background. At the top, there is a dark blue header with a hamburger menu icon on the left and a back arrow on the right. Below the header, the text 'Add E-LOSTBAG' is displayed in white on a dark blue button. Underneath, the label 'E-lostbag' is followed by a white input field containing the text 'AAA-000000000'. Below this is the label 'Description' followed by a large white text area. At the bottom of the form, there are two buttons: a grey 'Add' button and a dark blue 'Cancel' button. The status bar at the top of the phone shows 'SFR', the time '15:27', and '54%' battery.

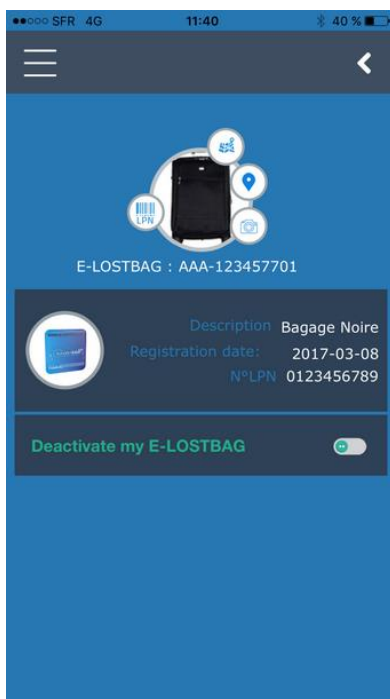
Display details: E-LOSTBAG Standard

Carousel selection function

Luggage description

Recording Date

LPN number if required



LPN screen:

Once your baggage is checked in
You can scan your baggage receipt to link to your E-LOSTBAG
To strengthen its identification
See more detail in the LPN section



Simple Route Screen:

Allows you to save a route for this luggage

See more detail in the Itinerary section



Screen position:

Gives you the last known position of your luggage

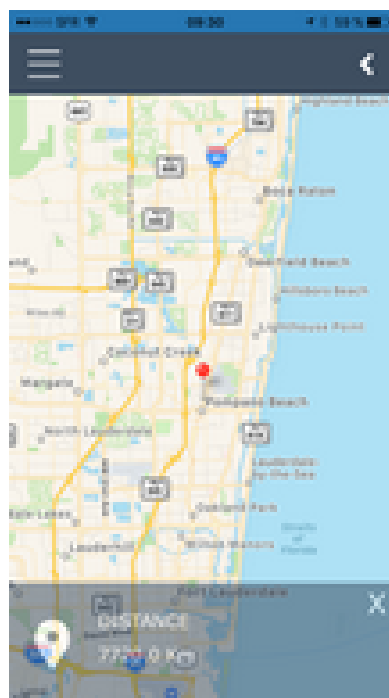
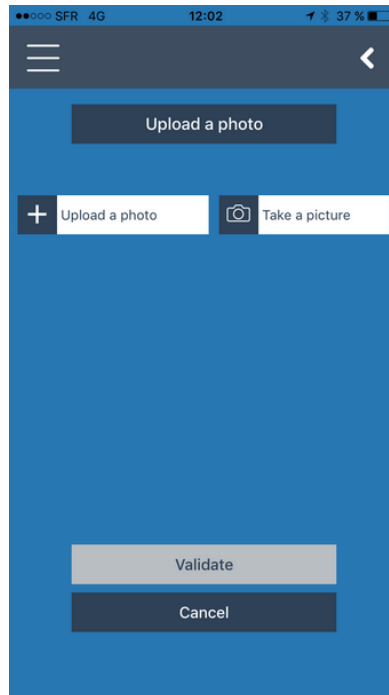


Photo added screen:

Allows you to assign a photo to your luggage

Strengthens the identification of incidents

Accepted format (PNG, JPG, JPEG, GIF Dimension: less than 2,000 x 2,000 pixels)



E-LOSTBAG Premium + specificities

List screen: E-LOSTBAG Premium

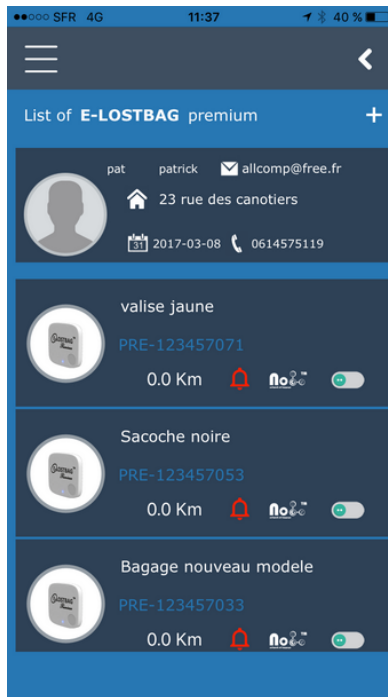
The description includes:

The number of your E-LOSTBAG Premium

The description of your luggage

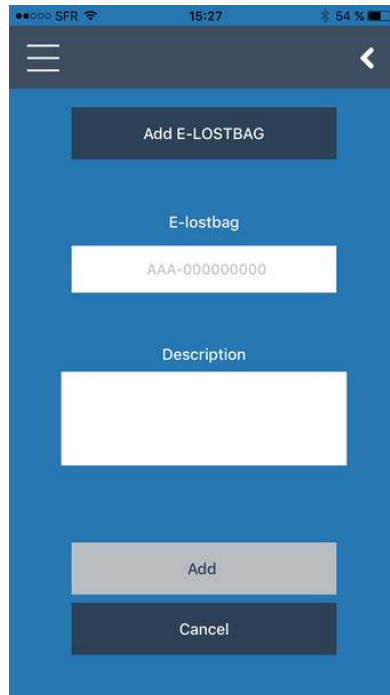
Its position on the NoL network

Add an E-LOSTBAG Premium by clicking on +



Add screen: E-LOSTBAG Premium

To add standard E-LOSTBAG click on the top right
Gives you access to the add form



The screenshot shows a mobile application interface for adding an E-LOSTBAG. The screen has a blue background. At the top, there is a dark blue header with a hamburger menu icon on the left and a back arrow on the right. Below the header, the text "Add E-LOSTBAG" is displayed in a dark blue box. Underneath, the label "E-lostbag" is followed by a white input field containing the text "AAA-000000000". Below this is the label "Description" followed by a larger white text area. At the bottom of the form, there are two buttons: a light gray "Add" button and a dark blue "Cancel" button. The status bar at the top of the phone shows "SFR", the time "16:27", and "54%" battery.

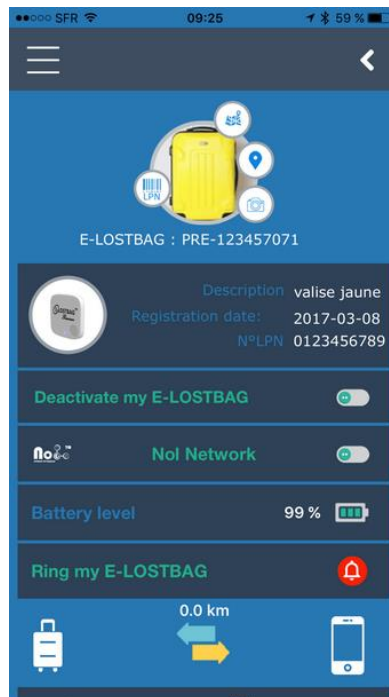
E-LOSTBAG Premium detail screen:

Carousel selection function
Luggage description
Recording Date
LPN number if required

Specificities of Premium

NoL function: allows you to declare your lost luggage on our network (see network section NoL)

Bell menu: by clicking on the bell, ring your E-LOSTBAG Premium
Allows you to identify it if you have several luggage equipped with an E-LOSTBAG Premium
Disable my E-LOSTBAG Premium (**Warning : Irreversible action**)
Battery menu: shows the battery charge level
Distance menu: shows you the last known position of your luggage



LPN screen:

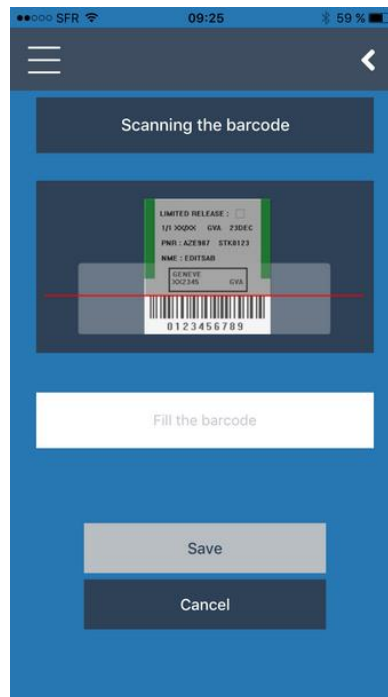
The E-LOSTBAG Standard and E-LOSTBAG Premium

Integrates the IATA standard for the registration of LPN (Licence Plate Number)

Allowing you to bind your E-LOSTBAG with it

This link makes it possible to reinforce the traceability of your luggage in case of loss

See more detail in the LPN section



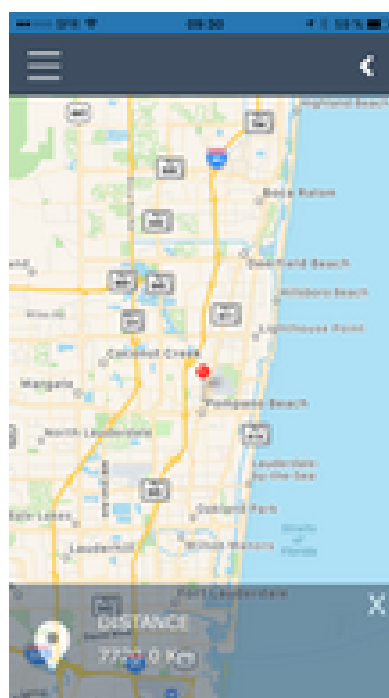
Route screen:

Allows you to save a route for this luggage
See more detail in the Itinerary section



Screen position:

Gives you the last known position of your luggage

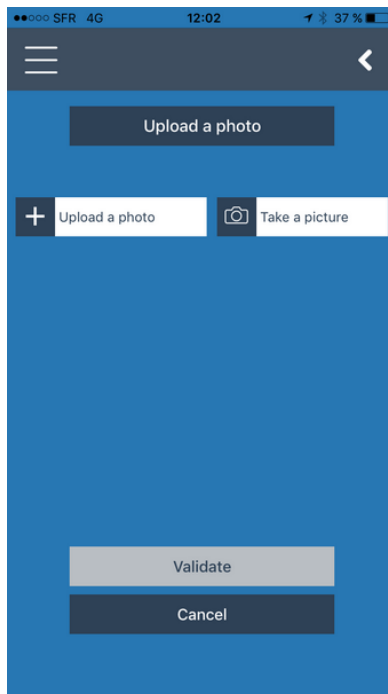


Add photo screen:

Allows you to assign a luggage

Strengthens the identification of incidents

Accepted format (PNG, JPG, JPEG, GIF Dimension: less than 2,000 x 2,000 pixels)



Add E-LOSTBAG Premium screen:

To add E-LOSTBAG Premium click on the top right
Gives you access to the addition form

The screenshot shows a mobile application interface for adding an E-LOSTBAG Premium. The screen is titled "Add E-LOSTBAG Premium" and features a blue background. At the top, there is a dark blue header with a menu icon on the left and a back arrow on the right. Below the header, there is a dark blue button labeled "Add E-LOSTBAG". Underneath this button, there is a text input field labeled "E-lostbag" containing the value "AAA-000000000". Below the "E-lostbag" field, there is another text input field labeled "Description". At the bottom of the screen, there are two buttons: a grey "Add" button and a dark blue "Cancel" button.

LPN screen:

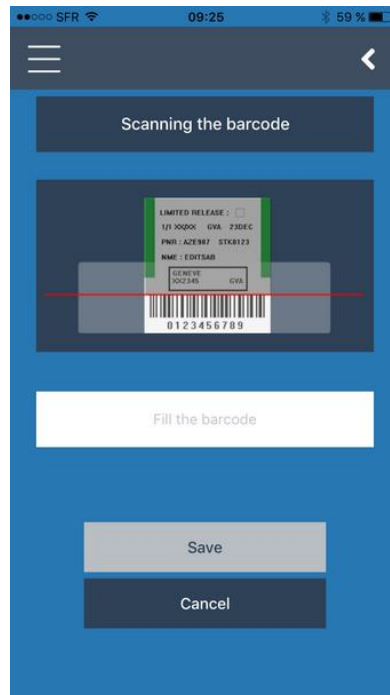
The E-LOSTBAG Standard and E-LOSTBAG Premium

Integrates the IATA standard for the registration of LPN (Number Plate)

Allowing you to bind your E-LOSTBAG with it

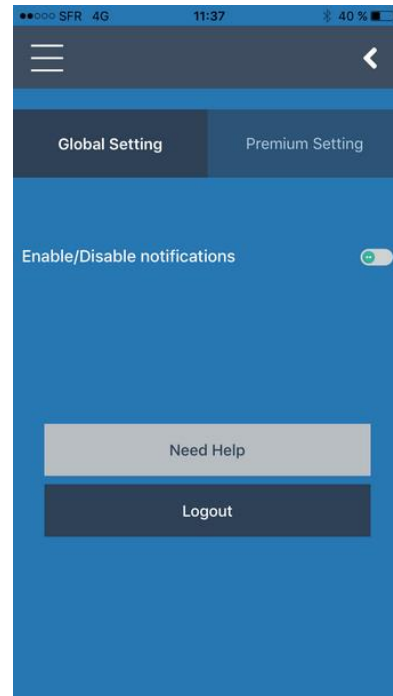
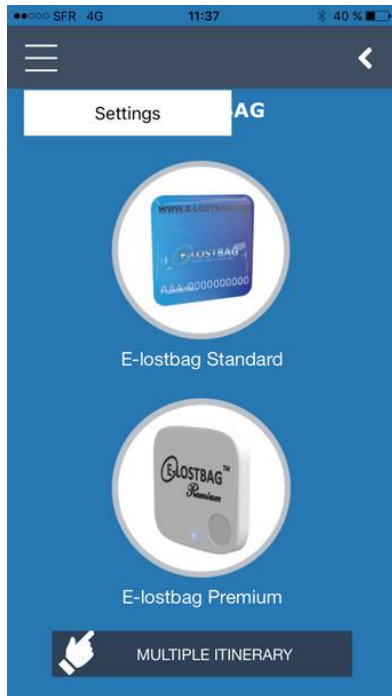
This link makes it possible to reinforce the traceability of your luggage in case of loss

See more detail in the LPN section



Activating Notifications :

For access to the notifications below (Loss of proximity, arrived on carousel) you must activate the notifications like indicate on the following screens:

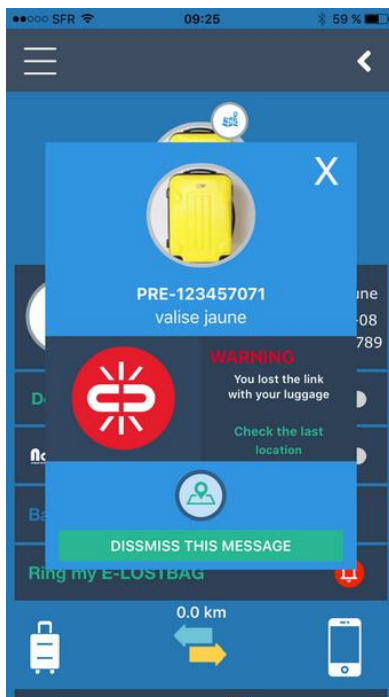


Proximity Loss Screen:

In case of forgetfulness, theft ...

Your E-LOSTBAG Premium informs you by making your smartphone ring and vibrate

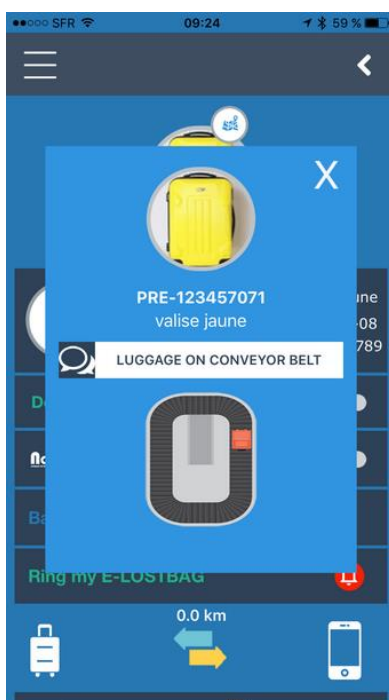
Requires you to have enabled notifications in the settings



Carousel Screen:

Your E-LOSTBAG Premium informs you by sending a notification on your smartphone

Requires you to have enabled notifications in the settings



E-LOSTBAG Premium or standard

LPN function:

The E-LOSTBAG Standard and E-LOSTBAG Premium

Integrates the IATA standard for the registration of LPN (License Plate Plate)

Allowing you to bind your E-LOSTBAG with it

This link makes it possible to reinforce the traceability of your luggage in case of loss

See more detail in the LPN section

By clicking on the LPN icon of one of your E-LOSTBAG Premium or Standard

The above page appears

Click on the image the scanned window appears

Scan your receipt and its number automatically registers in the

provided field for this purpose and then validate

If your smartphone is not equipped with a camera, you can save it manually

Repeat for each checked bag

Be careful to read the LPN number with the corresponding luggage

You can find the number stored in the detailed menu of each

E-LOSTBAG Premium or Standard

Itinerary:

In the itineraries, you can indeed fill in the flight numbers. The routes manage destinations

Which are intended to be consulted by the Lost & Found services in the event of an incident with your luggage.

The flight number makes it possible to determine a route between two airports, it is not necessary to indicate them.

You can change the travel information. To do this, you have to go to the tab "I go on a journey" and then choose an E-LOSTBAG and view its itinerary.

Once the route is displayed in the green "View / Edit" pane, you can simply click on an element of a trip (for example the address of the first destination) to edit it.

The complete procedure is shown in the blue information panel that appears each time you open this tab.

NoL Network :

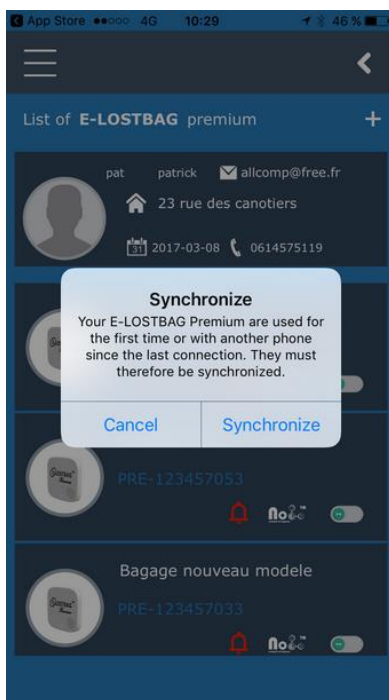


The NoL network (Network of Luggage) allows you to connect your luggage with the entire client base network of E-LOSTBAG just like a social network. By declaring your lost luggage on the NoL network, the mesh goes in action and returns you a GPS location of the latter. No subscription is required to use this feature.

Owners of Apple products: Please follow the procedure described below

Leave your E-LOSTBAG Premium switched off
Create your account and save as described in New Customer part
Once all your products are registered.
Log in to your account using your smartphone or tablet

Attention: all your E-LOSTBAG Premium active on your account must be synchronized



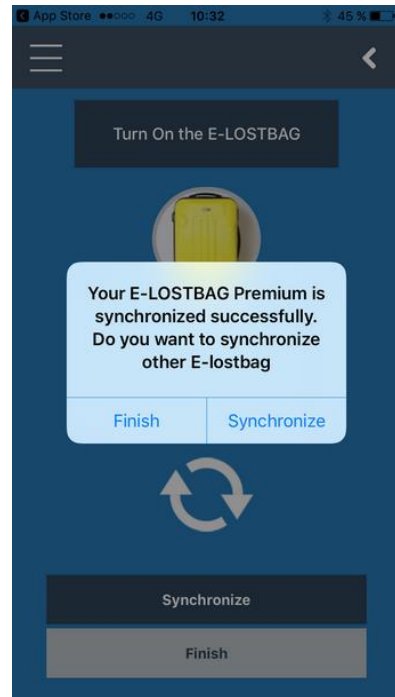
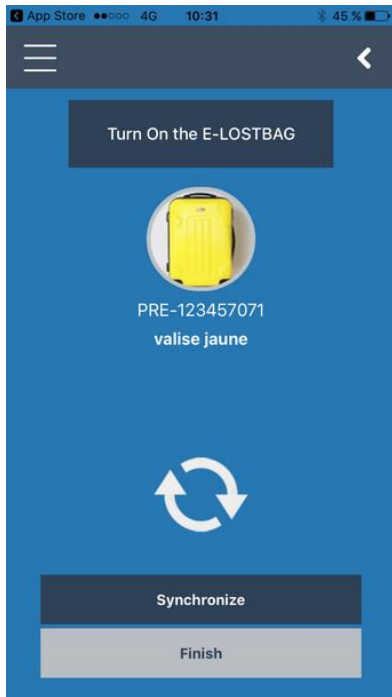
Turn off all your E-LOSTBAG Premium



Select the E-LOSTBAG Premium you wish to synchronize and next



Turn it on and click Sync



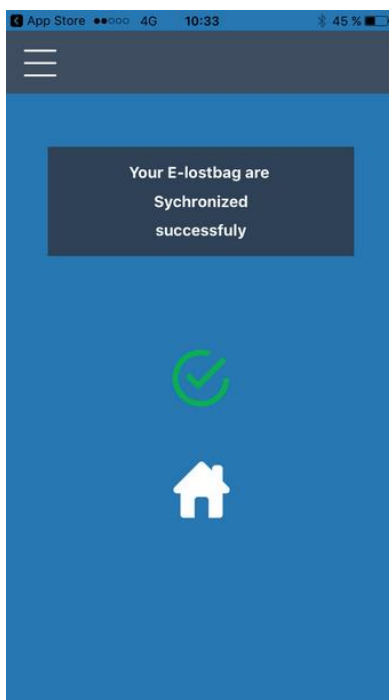
Once synchronized turn it off and click on next



Screen of the E-LOSTBAG Premium remaining to be synchronized repeat the operation on all your E-LOSTBAG Premium



Sync End Screen



Once all your E-LOSTBAG Premium activated they are ready to be used

